



**COMPLAINTS AGAINST DOEs  
(Version 2.0)**

<b>Name, address and contact information of the complainant</b>	
<b>DOE name and UNFCCC reference number</b>	
<b>Status of the complainant</b>	<input type="checkbox"/> An entity or organization with a contractual relationship with the DOE for the validation or verification/certification of a particular CDM project activity or programme of activities (PoA) in respect of which the complaint is made;  <input type="checkbox"/> An entity, organization or person that submitted comments during the global stakeholder consultation process for a CDM project activity or PoA that were not taken into consideration by the DOE in the final validation report.
<b>Information on the CDM project activity, programme of activity or validation or verification/certification relevant to the complaint</b>	
<b>Area of the complaint</b>	Choose from the following: <input type="checkbox"/> Breach of the CDM accreditation standard. <input type="checkbox"/> The DOE has not complied with the its own accredited system; <input type="checkbox"/> Fraud or unethical behaviour; <input type="checkbox"/> Other (please specify). <input type="checkbox"/> Breach of the CDM accreditation procedure (please specify).
<b>Summary of the complaint</b> <i>(At a minimum the summary should contain the following: a short statement on the exact nature of the complaint; a description of the provisions in the CDM accreditation standard or CDM accreditation procedure complied with and not complied with by the DOE; a description of the evidence that substantiates the complaint, identification of the key role players of each party; the steps taken by each party to resolve the complaint; the outcomes expected by the complainant and reasons thereof.)</i>	

<p><b>Summary of steps taken to resolve the complaint</b>  <i>(Provide evidence that you have exhausted all possibilities of complaints/disputes/appeals within the DOE's system or evidence that the DOE has breached its procedures for handling complaints.)</i></p>	
<p><b>List of information/documentation to substantiate the complaint</b>  <i>(Attach all the necessary documentation to substantiate your complaint.)</i></p>	
<p><b>I declare that the information given in this form is correct to the best of my knowledge and belief.</b></p>	
<b>Signature</b>	
<b>Name</b>	
<b>Date</b>	

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### Document information

<i>Version</i>	<i>Date</i>	<i>Description</i>
02.0	30 April 2014	Revision to: <ul style="list-style-type: none"> <li>• Align and improve according to version 11.0 of <i>CDM accreditation procedure</i>;</li> <li>• Change of title from <i>Complaints and disputes form (for DOEs) (F-CDM-CD (DOE))</i> to <i>Complaints against DOEs (CDM-COMP-FORM)</i>.</li> </ul>
01.1	20 April 2012	Editorial changes to include new logo and other improvements.
01.0	22 October 2010	Initial publication.

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