Mr. Jimmy Sah  
EKI Energy Services Limited  
325, Block C Prem Trade Centre Maharani Road  
Indore - 452007 (M.P, India)  
Sent by e-mail: jimmy@enkingint.org  

Date: 15 August 2014  
Direct line: +49 228 815-1669  

Re.: Request for clarification - Communications between PP and DOE  

Dear Mr. Sah,  

On behalf of the Chair of the CDM Executive Board, I would like to thank you for your letter of 5 May 2014, requesting clarification on contractual aspects between project participant (PPs) and designated operational entity (DOEs) in accordance with CDM requirements. Your letter has been made available to the Board. My apologies for delay in providing this response.

As far issue 1 is concerned, we take note of your suggestion and would consider the same when we revise the accreditation standard. The Board is also of the view that the contract signed between the DOE and the PP would be the document covering the terms and conditions in which the service is delivered and accordingly is an issue to be dealt within the host government laws.

In relation to the second issue raised in your letter, I would like to clarify that the intent of paragraph 47 (j) of the CDM accreditation standard (version 5.2) is that DOE shall not link the final outcome (positive or negative) of validation or verification to DOE payments.

Further, I would like to inform you that in case a PP is not satisfied by the service provided by the DOE with regard to compliance of the accreditation standard or procedure, the PP can utilize the internal complaint handling procedures of the DOE (refer CDM accreditation standard, version 6.0, section 14). In case the internal complaint handling mechanism of the DOEs does not provide you satisfaction, you may wish to utilize the complaint mechanism established by the CDM Accreditation Panel (as per the CDM Accreditation procedure, version 11.0, appendix 6).

The PP can submit a complaint to the CDM Accreditation Panel (CDM-AP), through the secretariat, using the “complaint against DOE form (CDM-COMP-FORM)" and supporting documentation. The Board considers complaint cases after a recommendation is made on the case by the CDM-AP. The CDM-AP considers these cases only once the complainant demonstrates that it has exhausted the complaints handling process of the DOE.

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Thank you once again for contacting the Board with your request and information.

Yours sincerely,

Rajesh Sethi
Secretary to the CDM Executive Board