

## DOE Performance Monitoring

### Report to the Public

1- Performance monitoring period: 1 July 2011 to 31 December 2011

2- Data for submissions finalized as of: 30 September 2012

3- Performance of DOEs:

DOE <sup>1</sup>		PA <sup>2</sup> submitted for registration /issuance	PA for which a final decision was made	% of PA finalized	PA automatically registered /issued	PA not admitted at the completeness -check stage	PA reviewed	PA rejected	PA withdrawn	I1 <sup>3</sup>	I2 <sup>4,5</sup>
Spanish Association for Standardisation and Certification (AENOR)	Registration	-	-	-	-	-	-	-	-	-	-
	Issuance	13	13	100%	13	5	0	0	0	0,38	0
Bureau Veritas Certification Holding SAS (BVCH)	Registration	59	54	92%	43	14	11	1	0	0,26	1,02
	Issuance	135	135	100%	132	22	3	1	2	0,16	0,10
China Environmental United Certification Center Co., Ltd. (CEC)	Registration	19	19	100%	18	8	1	1	0	0,42	0,32
	Issuance	26	26	100%	26	5	0	0	0	0,19	0

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China Quality Certification Center (CQC)	Registration	13	13	100%	11	2	2	0	0	0,15	0,69
	Issuance	30	30	100%	29	0	1	1	0	0	0,17
Det Norske Veritas Certification AS (DNV)	Registration	122	106	87%	93	26	13	0	1	0,25	0,42
	Issuance	184	178	97%	172	36	6	0	4	0,20	0,08
ERM Certification and Verification Services Ltd. (ERM CVS)	Registration	20	20	100%	19	4	1	0	0	0,20	0,25
	Issuance	39	39	100%	37	5	2	0	3	0,13	0,15
Germanischer Lloyd Certification GmbH (GLC)	Registration	15	15	100%	14	10	1	0	0	0,67	0,33
	Issuance	10	10	100%	8	4	2	0	0	0,40	0,60
Colombian Institute for Technical Standards and Certification (ICONTEC)	Registration	-	-	-	-	-	-	-	-	-	-
	Issuance	13	12	92%	12	6	0	0	0	0,50	0
Japan Consulting Institute (JCI)	Registration	21	20	95%	17	11	3	0	0	0,55	0,40
	Issuance	-	-	-	-	-	-	-	-	-	-

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Japan Quality Assurance Organisation (JQA)	Registration	-	-	-	-	-	-	-	-	-	-
	Issuance	11	11	100%	11	2	0	0	0	0,18	0
Lloyd Register Quality Assurance Ltd. (LRQA)	Registration	23	21	91%	18	10	3	0	0	0,48	0,33
	Issuance	25	24	96%	24	2	0	0	0	0,08	0
RINA Services S.p.A. (RINA)	Registration	16	15	94%	13	2	2	1	0	0,13	0,80
	Issuance	16	16	100%	15	1	1	0	0	0,06	0,06
SGS United Kingdom Limited (SGS)	Registration	27	23	85%	22	5	1	0	0	0,22	0,13
	Issuance	151	150	99%	147	12	3	0	2	0,08	0,12
Swiss Association for Quality and Management Systems (SQS)	Registration	13	13	100%	12	8	1	1	0	0,62	0,85
	Issuance	-	-	-	-	-	-	-	-	-	-
TÜV NORD CERT GmbH (TÜV NORD)	Registration	72	63	88%	55	29	8	0	0	0,46	0,48
	Issuance	108	107	99%	102	24	5	0	4	0,22	0,19

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TÜV Rheinland (China) Ltd. (TÜV Rheinland)	Registration	48	46	96%	44	17	2	0	0	0,37	0,26
	Issuance	35	31	89%	31	5	0	0	0	0,16	0
TÜV SÜD Industrie Service GmbH (TÜV SÜD)	Registration	21	18	86%	15	7	3	1	0	0,39	0,67
	Issuance	63	59	94%	56	19	3	1	0	0,32	0,24

Note:

- DOEs that have finalized a tenth request of registration or issuance in a given monitoring period, are subject to monitoring.
- Project activity
- Rate of rejections at completeness check, **I1** = Number of requests rejected at completeness check / Number of requests completed
- Rate of requests for review, **I2** = SUM (weights of Request for Reviews) / Number of requests completed
- Definition of thresholds for **I2**

Registration	I2 < 0,5	Green
	I2 = 0,5 ~ 3	Yellow
	I2 ≥ 3	Red

Issuance	I2 < 0,5	Green
	I2 = 0,5 ~ 1,5	Yellow
	I2 ≥ 1,5	Red

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### History of the document

<b>Version</b>	<b>Date</b>	<b>Nature of revision</b>
03	1 November 2012	As required according to “Procedure on performance monitoring of designated operational entities” (EB58, Annex 01, paragraphs 31-34).
02	31 July 2012	As required according to “Procedure on performance monitoring of designated operational entities” (EB58, Annex 01, paragraphs 31-34).
01.1	30 July 2012	Revision due to an error in processing.
01	30 April 2012	As required according to “Procedure on performance monitoring of designated operational entities” (EB58, Annex 01, paragraphs 31-34).
<b>Decision Class:</b> Operational <b>Document Type:</b> Information Note <b>Business Function:</b> Accreditation, Governance		